Corporate Accessibility Statement

Granicus is committed to developing products that are accessible to all users of government services. That means supporting government organizations to make their digital content and services accessible and usable by everyone.

Wherever possible, our products meet the accessibility guidelines recommended under the Web Content Accessibility Guidelines (WCAG) 2.2 for AA compliance and the accessibility criteria outlined in the United States Rehabilitation Act of 1973, Section 508. We use accessible web design practices grounded in WeCo's Standards of Accessibility, which include and expand upon elements of WCAG 2.2. For agencies in the UK, our solutions adhere to the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

These standards help make web technologies and web content more accessible to a wider range of people with disabilities, including blindness and low vision, deafness and hearing loss, learning disabilities, cognitive limitations, limited movement, speech disabilities, photosensitivity, and combinations of these. Employing accessibility best practices also improves the experience of all users. We encourage all customers to reach that level, and actively do our best to support those efforts with our customers.

Many Granicus products offer customizations and configurations that can be requested by and in some cases directly changed by our government customers, which may impact a product's compliance with these guidelines. Granicus recommends customers check their own portal styling/form design at time of publishing to ensure local changes are compliant.

Granicus is also aware of and invested in compliance with the relevant Federal and State accessibility regulations, including the U.S. Americans with Disabilities Act (ADA) Title II and Colorado Bill 21-1110, which standardize web accessibility for government and private sector websites. Granicus has developed Voluntary Product Accessibility Templates (VPATs) and has ongoing accessibility roadmaps to support these regulations.

If you encounter an accessibility issue with a Granicus product, please let us know by contacting our Customer Services team.