

COPYRIGHT & DMCA POLICY

Notice and procedure for making claims of copyright infringement under the DMCA:

The Granicus entities which adhere to this Copyright & DMCA Policy include, Granicus, Inc. Granicus LLC, Granicus-Firmstep, Ltd., Granicus Canada Holdings ULC, Granicus Australia Pty Ltd., Granicus Technologies India Pvt Ltd, Rock Solid Technologies, Inc. (Puerto Rico), Swagit Products, LLC, Indigov, Corporation and GovLoop (collectively, referred to herein as “we,” “us,” or “Service Provider”).

We respect your intellectual property rights. If you believe your work has been reproduced in a way that constitutes an infringement of your copyright interest, you may notify our Designated Agent in writing. The following Designated Agent accepts copyright infringement notices on behalf of all of the Service Provider entities listed above.

Designated Agent: Jennifer Vanover

GrayRobinson, P.A.

DMCA Agent Address: 50 North Laura Street, Suite 1100, Jacksonville FL 32202

Email: Jennifer.Vanover@gray-robinson.com

Phone: (904) 598-9929

Pursuant to 17 U.S.C. Section 512(c)(3)(A), all notices must be made in writing and must include the following information:

1. Identification of the copyrighted work that you claim has been infringed, or if the claim involves multiple works on the website or platform, a representative list of such works;
2. Identification of the material that you claim is infringing, including where it is located so that our Designated Agent can locate it;
3. Information reasonably sufficient to permit our Designated Agent to contact you, including your name, address, telephone number, and email address;
4. A statement that you have a good faith belief that the use of the material is not authorized by the copyright owner or anyone authorized to act on behalf of the copyright owner, or the law;
5. A statement that the information in the notice is accurate, and under penalty of perjury, that you are, or are authorized to act on behalf of the copyright owner; and
6. An electronic or physical signature of the copyright owner or person authorized to act on behalf of the copyright owner.

If you fail to substantially comply with all of the requirements of Section 512(c)(3) of the DMCA, your DMCA Notice may not be effective.

Please be aware that if you knowingly materially misrepresent that material or activity on our website or platform is infringing your copyright, you may be held liable for damages (including costs and attorneys' fees) under Section 512(f) of the DMCA.

Upon receipt of a valid notice under the DMCA, we will promptly investigate and remove any infringing materials.

REPEAT INFRINGERS

It is our policy in appropriate circumstances and in our sole discretion, to disable and/or terminate the accounts of users who are repeat infringers. We may also at its sole discretion limit access to or terminate access to the services of any individuals who infringe any intellectual property rights of others, whether or not there is any repeated infringement.

COUNTER NOTIFICATION PROCEDURES

If you believe a notice of copyright infringement has been wrongly filed against you, you may submit a counter notification to our Designated Agent. A valid counter notification must be made in writing and include the following information:

1. Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared prior to removal;
2. A statement under penalty of perjury by you that you have a good faith belief that the material was removed or disabled as a result of mistake or misidentification;
3. A statement that you consent to the jurisdiction of the Federal District Court for the judicial district in which your office is located, or if you are outside of the United States, for any judicial district in which Granicus may be found, and that you will accept service of process from the complainant or an agent of the complainant;
4. Your name, address, and telephone number; and
5. Your physical or electronic signature.

The DMCA allows us to restore the removed content if the party filing the original DMCA Notice does not file a court action against you within ten business days of receiving the copy of your Counter-Notice.

Please be aware that if you knowingly materially misrepresent that material or activity on the Website was removed or disabled by mistake or misidentification, you may be held liable for damages (including costs and attorneys' fees) under Section 512(f) of the DMCA.