



# How to Pick the Perfect Permitting and Licensing Solution

Digitally transform permitting, licensing, planning and development, code enforcement, and more to ensure public safety, drive economic growth, and attain revenue goals faster.

Government agencies face a lot of challenges when managing the various permits, licenses, registrations, and inspections that are critical to keeping the public safe while also supporting a growing economy state-wide. You have limited budget and resources to handle the volume of requests you receive, making it difficult to respond in a timely manner, ensure code and regulatory compliance, and optimize the constituent experience.

## Top 10 Reasons Why Governments Should Choose Granicus Permitting and Licensing Solutions

1

**Regulatory Compliance:** Governments have complex regulatory frameworks that businesses and individuals must navigate. You need a solution that ensures all regulations are followed correctly, so you can reduce the risk of non-compliance and associated penalties.

2

**Revenue Attainment:** Many permits and licenses come with associated fees, which contribute to revenues. The right solution can enable online payment options, making it easier for applicants to pay fees and for you to collect revenue.

3

**Operational Efficiency:** Manually processing permits, licenses, registrations, inspections, complaints, and more can be time-consuming and prone to errors. The right solution streamlines these processes, reducing paperwork, automating tasks, and improving overall efficiency.

4

**Improved Customer Service:** By offering online, self-service options for permit and license applications, you increase accessibility for applicants, reducing the need for in-person visits to government offices.

5

**Government Transparency:** The right solution can help agencies improve trust in government and make it easier for residents to track the status of applications, payments, and approvals in real-time, making them feel more a part of the process.

6

**System Flexibility:** Regulatory requirements and processes can change over time. An enterprise-level permitting, licensing, and compliance solution can easily be updated to reflect new laws, regulations, and best practices.

7

**Risk Mitigation:** Enterprise-level, comprehensive permitting, licensing, and compliance solutions can help identify potential risks and vulnerabilities in regulatory processes, so you can proactively address issues.

8

**Public Safety and Environmental Protection:** Many permitting and licensing applications relate to activities that impact public safety and/or the environment. With a digital solution, you can ensure the appropriate actions are taken throughout the application and approval process, ensuring compliance with relevant regulations, and protecting citizens and natural resources.

9

**Data Management:** Digital solutions can help you centralize data related to permits, licenses, inspections, and enforcement actions, making it easier to report on activities, do research and analysis, and gain insights for better decision making.

10

**Technology Consolidation:** With the right solution, you can map and enhance workflows across departments and inter-agency while enabling disparate systems to converge or be replaced.

## How Granicus Can Help:

Granicus' solution digitizes complex workflows to simplify daily operations and improve customer service for all citizens. Its flexible and scalable features help government agencies reduce costs, increase revenue, improve operations, and stay in compliance. Our solution provides an all-in-one, end-to-end way to streamline critical workflows and government interactions.

## Service Delivery Purpose Built for Government

From large audiences with department specific needs to local government with few resources and little budget, here are some types of services Granicus can help you digitize:

### Licensing



Business  
Registration



Trade  
Certification



Gaming



Vehicle



Animal

### Community



Public  
Works



Parks &  
Recreation



Public  
Boards

### Public Safety



Fire



Public  
Health



Food  
Safety



Code  
Enforcement

### Natural Resources



Forestry



Agriculture



Energy



Hunting  
& Fishing



Environment  
Protection

### Transportation



Taxi



Parking



Waste  
Management



Hazardous  
Materials

### Risk Management



Labor



Property



Environment



Customer  
Protection

Ready to learn more?  
Contact Granicus today!

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