



Coconut Creek, FL

Streamlined its processes and enhanced transparency with govMeetings Legistar

75%

reduction in paper

238%

average increase in access to online agenda content

378 hrs

staff time saved

105 items

Digital access to 102 meeting agendas & 103 public notice

OVERVIEW

A community nestled between Miami and Palm Beach, Coconut Creek, Florida, known as the Butterfly Capital of the World, focuses on environmental consciousness. Applying that vision, the City Clerk Department sought a solution to its existing manual, time-consuming, and paper-centric processes. Coconut Creek implemented Granicus' Agenda Management Solution, govMeetings Legistar, in 2014 and has realized substantial benefits in that time.

SITUATION

Coconut Creek, Florida has a clearly defined vision to be an innovative, inclusive, and progressive community with a small-town personal touch, and a mission to provide responsive and sustainable services to its residents. To realize its vision and mission, Coconut Creek determined that it needed an advanced suite of technology products that would help streamline its agenda process, reduce paper use, and enhance access and transparency.

SOLUTION

Creating agendas had been a major undertaking for Coconut Creek's City Clerk Department prior to implementing Granicus' govMeetings Legistar. This solution gave residents access to meeting information quickly and succinctly, and enhanced efficiency and coordination among internal stakeholders. Transitioning from paper to digital created exponential time savings and reduced stress levels over compiling agendas, resulting in a morale boost and improved office culture.

RESULTS

Granicus products provided a "one-stop shop" for the public to access agendas, public notices, meeting minutes, and archives to better engage with local government. Since the first year of implementation, access to online agenda content in the city increased by 238%. In the last fiscal year, Coconut Creek provided the public, staff, and elected officials with quick, digital access to 102 meeting agendas and 103 public notices. Implementing digital solutions reduced the amount of paper used for agendas by 75% and saved staff 378 hours.

MUST HAVE SOLUTION

govMeetings Legistar

“ Our Vision 2030 touchpoints are ‘inclusive, innovative, and progressive’ and Granicus’ products tie in with our core organizational DNA to deliver this promise to our residents.”

Joseph Kavanagh,
Coconut Creek City Clerk