



Streamlining Transparency:

How Denver Regional Transit District Enhances
Efficiency in Public Safety Public Record
Requests

July 20, 2023

Housekeeping



Questions

Submit your questions at any time through the Q&A icon in the bottom toolbar



Tech Issues

Troubleshoot using audio setting in the bottom toolbar or email us at **info@granicus.com**



Presentation

The slide deck and recording will be sent in a follow-up email

Granicus Is Transforming how Government and People Connect Digitally



6,000+ Government Customers

15 Of 15 Federal Agencies

1,000 Employees Worldwide

50 States, plus locales in Canada, UK, Ireland, Australia, New Zealand

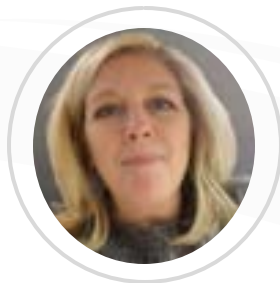
50 of 50 Largest US Cities

Today's Speaker Lineup



Bill Bradford

**Sr. Manager, Information
Governance &
Management**
Denver RTD



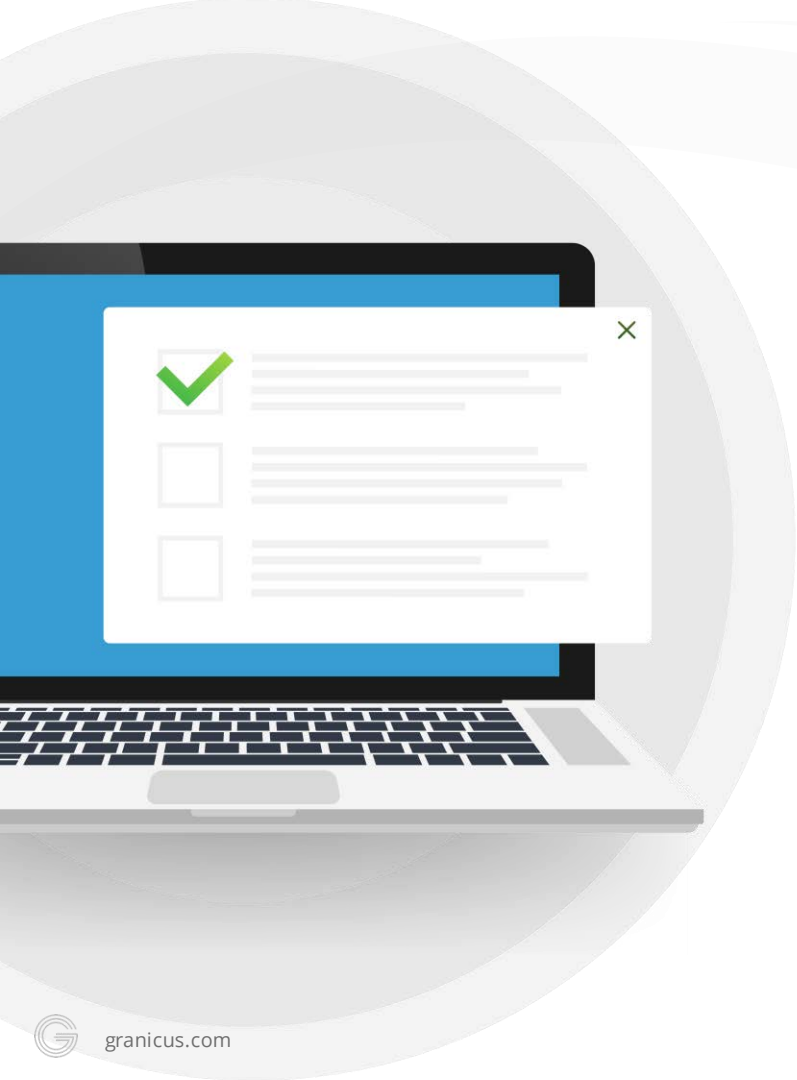
Emily Valdez

**Program Manager,
Privacy & Compliance**
Denver RTD



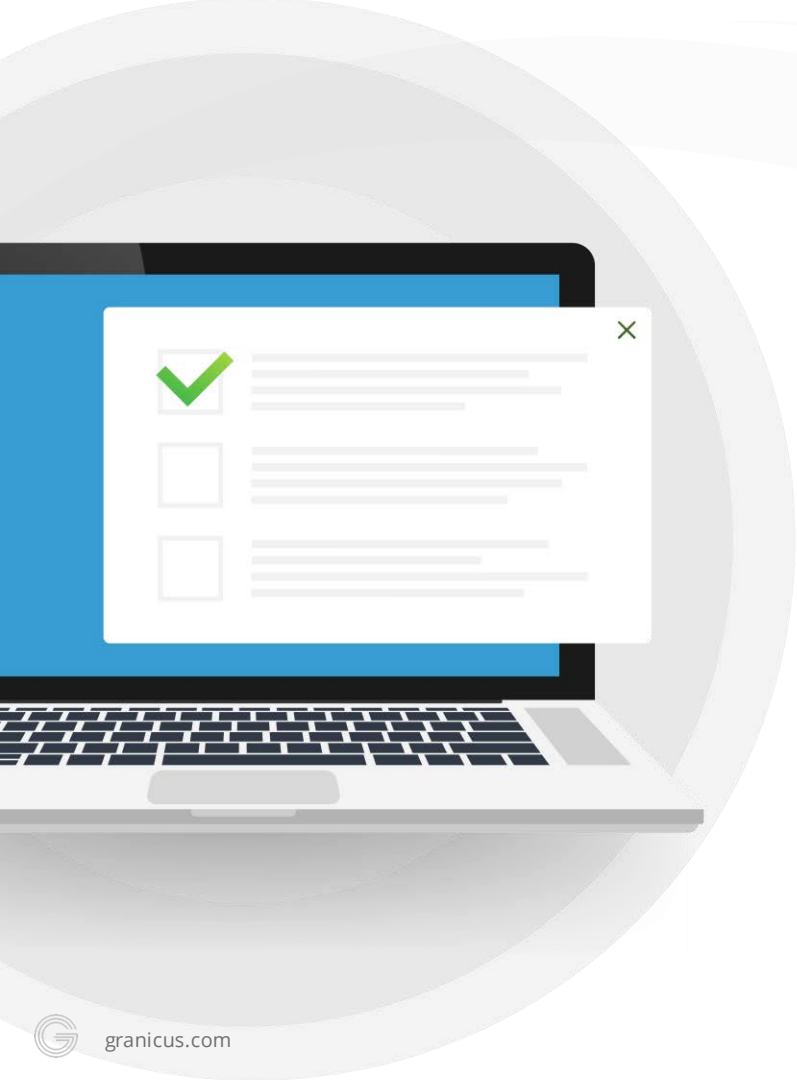
Kevin Jackson

Enablement Manager
Granicus



Poll: What aspects of fulfilling public record request are more complex for you now?

1. Digitizing public records
2. Adhering to Privacy Legislation
3. Handling various file formats in requests
4. Increasing volume of requests
5. Legal and Regulatory Changes
6. Other (post in chat)



Poll: What types of public record requests do you receive most often?

1. Contracts
2. Traffic Studies and Surveys
3. Law Enforcement Reports
4. Emergency Response Plans
5. Traffic or Police Camera Footage
6. Other (post in chat)



Audience Q&A



THANK YOU

For attending this event!


Tell us How we Did

If you'd like free information on:

- A specific topic covered in the webinar
- Next steps for creating an engaging digital government experience
- Neighboring, similar organizations already using Granicus to create modern, digital experiences for their organization



Let us know how we did, what you would like to see next, and anything else you would like to share in the post-webinar survey.



OPEN RECORDS PORTAL

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 FAQs

 Submit a Request

 My Request Center



Submit a Records Request



My Request Center

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Find Information

- Browse by category
- Search for information by entering keyword(s) and clicking search

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All Items

Search for:

Search here

Search

Information

Is there a fee?

There is no fee to submit an open records request. Fees are calculated based on the number...

How long will it take to receive a response?

RTD will provide at least an initial response to your request within 3 business days. RTD will...

How will I receive copies of records?

In most cities, records that are available in an electronic format can be downloaded via the Open...

Can any information be excluded from my request?

CDAA is limited to records made, maintained, or kept by RTD. The request must be for existing...

How do I request RTD Board of Directors records?

The RTD Board of Directors supports transparency in their governing role as policy makers for the...

Connected Technology Snapshot



Website

Engage and serve online



Engagement & Sentiment

Know your community



Email & SMS

Strategically reach and engage



Agenda & Video

Meeting management, live video



Permitting

Optimize permits and licenses



Customer Service

Customer service hub and 311/CRM



Short Term Rentals

Host compliance and identification



Public Records

Improve access and delivery