

IQM2 Data Center Move

WHAT'S HAPPENING?

In the interest of improved security, and to increase overall reliability, Granicus will be migrating the IQM2 applications (Agenda and Minutes, Civic Streaming, Boards and Commissions and eSignature) out of the current colocation facility to the Granicus cloud.

WHEN?

10:00 p.m. to 12:00 a.m. MT on February 22, 2019. During this planned maintenance window, all IQM2 services will be unavailable.

WHY?

Granicus partners with 4,000 government organizations and serves some of the most-secure agencies, such as the Department of Homeland Security, Department of Defense, and Veterans Affairs, as well as cities, counties, and states that make the security of citizen and government data their No. 1 priority.

As a part of our commitment to stay at the forefront of security, our solutions are housed in Tier III data centers that adhere to top certification requirements to best assure that both your data and that of your citizens is kept safe and private.

To provide the superior level of security and reliability that our clients are accustomed to and standardize practices across recently acquired products, Granicus has made the decision to migrate IQM2 products to our Tier III data center. As a result, you will experience improved stability and security.

[Learn more about Granicus security here](#)

DO YOU NEED TO DO ANYTHING?

YES. If your organization is currently whitelisting IP addresses for any of the IQM2 applications (Agenda and Minutes, Civic Streaming, Boards and Commissions and eSignautre), you must whitelist the new IP address block or the Cname of the Granicus East Cloud.

- IP Address Range: 207.7.154.0/24
- Cname: *.iqm2.com

Can't decide which to do? Best practice is to whitelist the Cname.

***PLEASE NOTE: If you are currently whitelisting IQM2 IP addresses and do not make this change before 2/22/19, you WILL NOT BE ABLE TO ACCESS THE IQM2 APPLICATION FOLLOWING THE DATA CENTER MOVE.**

HAVE QUESTIONS?

Please contact us at support@granicus.com or 1(800)314-0147 and we would be happy to help answer your questions.