Website & CMS OE (OpenCities): Accessibility Statement

Our commitment to access for all

OpenCities is committed to helping government transform their digital customer experience. That means supporting government to make their digital content and services accessible and usable by everyone.

This is our commitment to accessibility, a web that everyone can access. When you use the OpenCities platform, you can rest assured that all functionality is thoroughly tested against the latest accessibility guidelines and standards (with both automated tools and specialist manual checks).

The standards we follow

The Web Content Accessibility Guidelines (WCAG) are a set of criteria to help make web technologies and web content more accessible. Following these guidelines makes content accessible to a wider range of people with disabilities, including blindness and low vision, deafness and hearing loss, learning disabilities, cognitive limitations, limited movement, speech disabilities, photosensitivity, and combinations of these. Employing accessibility best practices also improves the user experience of all users.

The OpenCities platform meets WCAG 2.1 Level AA. A Statement of Accessibility can be found under *Voluntary Product Accessibility Template* below.

This provides the capability for our customer sites to meet WCAG 2.1 Level AA. We encourage all customers to reach that level, and actively do our best to support those efforts with our customers.

In publishing websites of our own (such as this one) we strive to meet WCAG 2.1 Level A.

Voluntary Product Accessibility Template

For a breakdown of how the OpenCities platform complies with accessibility standards, please refer to our [Voluntary Product Accessibility Template (VPAT) document](#).

Your feedback

We welcome all feedback and questions on the accessibility of our web sites, content, products, and implementations.

If you experience any barriers so accessing anything we publish or in using our products, please get in [contact with us](). We can help you get the information you are looking for and will commit to doing all we can to address any underlying roadblocks on our end.