GRANICUS 2026 // RESEARCH REPORT



AI is here.
How ready is your agency to scale?

79% of agencies are using AI in some capacity

Three questions for your next move.

TRUST

01

65% identify AI model and data security among their top concerns.

Can you trust the information behind the answer?

◯ Yes, definitely ◯ Somewhat ◯ Not yet

02

60% identify workforce training among their top AI concerns.

Are your people prepared to use AI effectively?

◯ Yes, definitely ◯ Somewhat ◯ Not yet

PEOPLE

CONNECTIONS

03

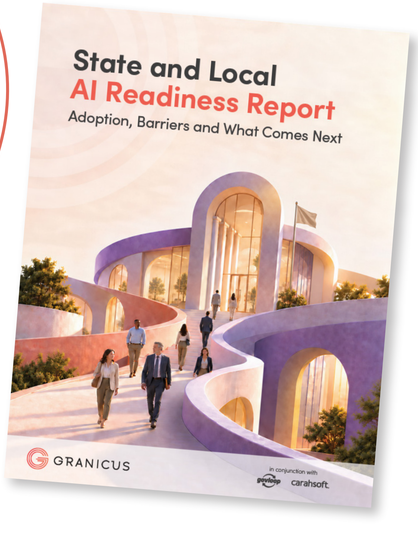
52.1% cite fragmented systems and data silos as a barrier to modernizing resident-facing services.

Can your systems support the next step?

◯ Yes, definitely ◯ Somewhat ◯ Not yet

What will it take to move forward?

Explore the findings.
Consider your agency's next steps.



Source: 2026 State and Local AI Readiness Report. Survey of 121 state, local and federal government employees. Granicus, Carahsoft and GovLoop.