

# OpenForms: Acceptable Use Policy

## What this policy covers

This policy covers actions which may adversely affect our Services in any way. If you do something that isn't listed in this policy, but is similar to something listed we may still take action to address it. Failure to comply with this policy may result in termination of Services to you. Basically, we need you not to misuse or abuse our products and services. "Services" refers to our websites, products and any services we may supply to you. "Content" refers to any information, data, text, software, code, scripts, music, sound, photos, graphics, videos, messages, tags, interactive features, or other materials that you post, upload, share, submit, or otherwise provide in any manner to the services and any other materials, content, or data you provide to OpenForms or use with the Services.

## Things which must not be done

#### Service disruption

- Compromising the integrity of our systems in any way including probing, scanning, or testing the vulnerability of any system or network that hosts our services
- Tampering with, reverse-engineering, or hacking our services, circumventing any security or authentication measures, or attempting to gain unauthorized access to the services, related systems, networks, or data
- Modifying, disabling, or compromising the integrity or performance of the services or related systems, network or data
- Deciphering any transmissions to or from the servers running the services
- Overwhelming or attempting to overwhelm our infrastructure by imposing an
  unreasonably large load on our systems that consume extraordinary resources
  (CPUs, memory, disk space, bandwidth, etc.), such as:
- Using "robots", "spiders", "offline readers", or other automated systems to sends
  more request messages to our servers than a human could reasonably send in
  the same period of time by using a normal browser



 Consuming an unreasonable amount of storage for music, videos, pornography, etc., in a way that's unrelated to the purposes for which the services were designed

### Wrongful activities

- Misrepresentation of yourself, or disguising the origin of any content (including by "spoofing", "phishing", manipulating headers or other identifiers, impersonating anyone else, or falsely implying any sponsorship or association with OpenForms or any third party)
- Using the services to violate the privacy of others, including publishing or posting
  other people's private and confidential information without their express
  permission, or collecting or gathering other people's personal information
  (including account names or information) from our services
- Using our services to stalk, harass, or post direct, specific threats of violence against others
- Using the Services for any illegal purpose, or in violation of any laws (including without limitation data, privacy, and export control laws)
- Accessing or searching any part of the services by any means other than our publicly supported interfaces (for example, "scraping")
- Using meta tags or any other "hidden text" including OpenForms or our suppliers product names or trademarks

#### Inappropriate communications

- Using the services to generate or send unsolicited communications, advertising, chain letters, or spam
- Soliciting our users for commercial purposes, unless expressly permitted by OpenForms
- Disparaging OpenForms or our partners, vendors, or affiliates
- Promoting or advertising products or services other than your own without appropriate authorization

#### Uploading or submitting inappropriate content

You will not in any way provide content that:



- Infringes OpenForms or a third party's intellectual property or other rights, including any copyright, trademark, patent, trade secret, moral rights, privacy rights of publicity, or any other intellectual property right or proprietary or contractual right
- You don't have the right to submit
- Is deceptive, fraudulent, illegal, obscene, defamatory, libelous, threatening, harmful to minors, pornographic (including child pornography, which we will remove and report to law enforcement, including the National Center for Missing and Exploited Children), indecent, harassing, hateful
- Encourages illegal or tortious conduct or that is otherwise inappropriate
- Attacks others based on their race, ethnicity, national origin, religion, sex, gender, sexual orientation, disability, or medical condition
- Contains viruses, bots, worms, scripting exploits, or other similar materials
- Is intended to be inflammatory
- Could otherwise cause damage to OpenForms or any third party

Without affecting any other remedies available to us, OpenForms may permanently or temporarily terminate or suspend a subscription or users account without notice or liability if OpenForms (in its sole discretion) determines that a user has violated this Acceptable Use Policy.