

OpenForms Subscription Services

Empowering local governments to create digital services for all

Today's world is rapidly changing and increasingly dependent on technology. For governments looking to better interact with their residents, increase transparency, and provide better and faster customer response, digital services provide the agility and security to meet demand. Whether it be a permit, license application, service request, or parks and recreation booking, Granicus's OpenForms helps digitize manual forms and workflows within minutes so residents can interact with government more easily.

OpenForms currently offers three subscriptions, allowing users to upgrade service as needs change. Simply contact a Granicus Customer Success Representative.

Subscription Service	Team	Enterprise	Enterprise Unlimited
# of Users and # of Forms	Powerful tools for up to 5 users and 50 published forms.	Accelerated digital transformation for up to 30 users and 100 published forms.	Organisation-wide digital transformation for unlimited users with unlimited published forms.
File storage space	10GB	50GB	50GB
Features			
Drag and drop form builder	✓	✓	✓
Display logic and calculations	✓	✓	✓
Payments	✓	✓	✓
Groups of Fields	✓	✓	✓
Form analytics	✓	✓	✓
Save responses for respondents	✓	✓	✓
Data Connections and API access	✓	✓	✓
Esri Connector (Geo-locator)	✓	✓	✓
Insights Dashboard	✓	✓	✓

Subscription Service	Team	Enterprise	Enterprise Unlimited
Support team access	✓	✓	✓
Unlimited responses to forms	✓	✓	✓
Accessibility compliant forms (WCAG 2.1 AA)	✓	✓	✓
Customer Success Manager		✓	✓
Form versioning & scheduling		✓	✓
Workspaces		✓	✓
Workflow for form responses		✓	✓
Office use only fields (with Workflow)		✓	✓
Custom Documents (certificates, permits, format letters, and more)		✓	✓
Azure AD SSO Connector for admin login & permissions		✓ Available at Annual Cost	✓ Available at Annual Cost
SharePoint Lists Connector		✓	✓
Unlimited published forms			✓
Unlimited users			✓

Ready to get started? Contact Granicus today.

About Granicus: More than 6,000 government agencies use Granicus to modernize their online services, web presence, and communications strategies. We offer seamless digital solutions that help government actively reach, inform, and engage citizens on the first unified civic engagement platform for government.